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Welsh Government

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Working Together to Reduce Harm

Substance Misuse Delivery Plan 2013 - 2015





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Print ISBN 978 0 7504 8794 8

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WG17701

Working Together to Reduce Harm (Substance Misuse) Delivery Plan 2013 - 2015

Key aim 1 – Preventing Harm

Key Actions	How we will do it and when.		How we will know
	Planning and Commissioning	Improvement Approach / Training and Development	Performance Measures
Outcome 1. People in Wales are better informed about substance misuse and the impact of substance misuse.			
<p>1.1 Raise awareness of the harms associated with substance misuse and how they are being addressed.</p> <p>NOTE: This also contributes to outcome 3.</p>	<p>i) WG to publish a communication plan to increase awareness of the 10 year strategy. (January 2013)</p> <p>ii) WG to publish an annual report on progress against the 10 year strategy. (October, annually)</p> <p>iii) WG to maximise use of DAN 24/7 by users, carers and professional staff. (Ongoing)</p>	<p>iv) WG to ensure appropriate linkage between DAN 24/7 with other help lines (i.e. CALL). (September 2013)</p> <p>v) WG to run targeted media campaigns. (As appropriate)</p> <p>vi) WG to raise awareness of the Change4Life Social Marketing Campaign which address the health harms of alcohol consumption above the recommended levels. (Ongoing)</p> <p>vii) WG and partners to develop guidance for parents to discuss substance misuse issues with children and young people. (March 2014)</p> <p>viii) WG to raise awareness of alcohol misuse issues through Alcohol Concern Cymru contract. (Ongoing)</p>	<ul style="list-style-type: none"> • Increase on the number of calls / number of hits on DAN 24/7 website. • Increase number of people completing drinks checker. • Increase number of hits on the Change4Life Alcohol Website. • Number of information campaigns / good practice bulletins issued. • Number of hospital admissions with a primary alcohol specific diagnosis • Number of hospital admissions for mental or behavioural disorders due to named illicit drugs
<p>1.2 Raise awareness and understanding of issues associated with</p>	<p>i) WG to ensure that the Implementation Plan for the Strategy for Older People in</p>	<p>i) WG to raise awareness of alcohol misuse issues through Alcohol Concern Cymru contract.</p>	<ul style="list-style-type: none"> • Key Performance Indicators for the Strategy for Older People in Wales Phase 3.

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<p>substance misuse in older age.</p> <p>NOTE: This also contributes to outcome 3</p>	<p>Wales Phase 3 includes awareness of substance misuse issues. (March 2013)</p> <p>ii) Key performance indicators to be negotiated and agreed (2014)</p>	<p>(Annual review, commencing April 2014)</p> <p>ii) WG to work with key stakeholders, to update 'Dementia – How to Reduce your Risk' guidance (December 2013)</p>	<ul style="list-style-type: none"> • Number of hospital admissions with a primary alcohol specific diagnosis • Number of hospital admissions for mental or behavioural disorders due to named illicit drugs
<p>1.3 Ensure other related agencies such as smoking cessation services, sexual health clinics, school nurses etc are aware of the range of Substance Misuse services and the referral pathways available.</p> <p>NOTE: This also contributes to outcome 7</p>	<p>i) Each Area Planning Board (APB) to map out provision of related Tier 1 services within their region. (October 2013)</p> <p>ii) Each APB to ensure appropriate links are made to related Tier 1 services within their region. (October annually)</p>	<p>iii) WG to review and make recommendations about strengthening links between substance misuse and sexual health services. (March 2014)</p>	<ul style="list-style-type: none"> • Annual APB monitoring visit by SMART • Increased % of referrals from Tier 1 agencies
<p>1.4 Raise awareness of, and improve the service ability to deal with, new and emerging drugs.</p> <p>NOTE: This also contributes to outcomes 3, 5 and 11</p>	<p>i) WG to work in partnership with PHW and Cardiff and Vale UHB to develop and implement an early warning system across Wales on the use of new and emerging trends in substance misuse. (May 2013)</p> <p>ii) WG to develop guidance to ensure early identification and an effective response by health, mental health and</p>	<p>iii) WG to deliver national Mephedrone training programme (March 2013).</p> <p>iv) WG to publish Harm Reduction Compendium (March 2013)</p>	<ul style="list-style-type: none"> • Number of hospital admissions for poisoning with drugs • Number of hospital admissions for mental or behavioural disorders due to named illicit drugs

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	substance misuse services to new and emerging drug usage. (March 2013)		
1.5 Reduce the inappropriate use of Prescription Only Medicines (POMs) and Over The Counter (OTC) medicines.	<p>(i) PHW to review what services are available for those dependent on POMs and OTCs (March 2014)</p> <p>(ii) Monitor patterns and trends of usage in respect to specific OTC and POMs drugs of abuse (March 2014)</p>	(iii) WG to work with Community Pharmacies & Primary Care to raise awareness of the potential of abuse in respect to certain OTC /prescribed medicines (March 2014)	<ul style="list-style-type: none"> ○ % reduction in the misuse of specific OTCs and POMs ○ Number of referrals to substance misuse agencies where the problematic substance is either a POM or an OTC medication.
Outcome 2. Child and young person's welfare, educational attainment, lifelong learning and workplace productivity are improved.			
<p>2.1 Ensure appropriate educational programmes are available across Wales.</p> <p>NOTE: This also contributes to outcome 1</p>	<p>i) Each APB to map out the educational programmes in their area and address any gaps in service delivery as part of their Commissioning plan. (October 2013)</p> <p>ii) APBs to consider and implement the forthcoming "Welsh Government Guidance for Substance Misuse in Education" which is currently being finalised</p>	<p>iii) Steering Group to implement the recommendations of the All Wales School Core Liaison Programme (AWSCLP) operational review phases one and two. (April 2013)</p> <p>iv) Steering Group to review educational content of the AWSCLP to ensure it remains fit for purpose and includes current trends i.e. psychoactive drugs, volatile substances etc. (October 2013)</p>	<ul style="list-style-type: none"> ● Annual SMART monitoring visit of Area Planning Boards (APBs). ● Welsh Police Forces to endeavour to access 95% of schools across Wales during the academic year

Key Actions	How we will do it and when.		How we will know
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	(March 2015)	v) Steering Group to review and further develop the Schoolbeat.org online tool to promote interactive sharing of information with schools. (March 2014)	
<p>2.2 Raise awareness of substance misuse issues and the profile of risky drinking behaviours with young people up to 24 years old.</p> <p>NOTE: This also contributes to outcomes 1 and 3.</p>	<p>i) Healthy FE/HE task and finish group to agree criteria and assessment guidelines for Healthy Further Education and Higher Education settings (September 2013)</p> <p>ii) Public Health Wales to support schools to achieve the Welsh Network of Healthy School Schemes (WNHSS) National Quality Award (NQA) which includes an action on substance misuse. (Ongoing)</p>	<p>(iii) Alcohol Concern to undertake research into student drinking patterns and to raise awareness of effective interventions in respect to the outcome of the research (March 2015)</p>	<ul style="list-style-type: none"> • Number of Higher Education / Further Education establishments which have developed appropriate alcohol policy. • Reduction in the % who report drinking above recommended guidelines (16-24 age bracket) • Number of schools accredited to the Healthy Schools Scheme. • Number of schools awarded NQA.
<p>2.3 Raise awareness of substance misuse issues in the workplace.</p> <p>NOTE: This also contributes to outcomes 1 and 6.</p>	<p>i) Each APB to establish and further develop wider links between Area Planning Boards and Job Centre Plus / local employers. (Ongoing)</p>	<p>ii) WG to target both public and private sector employers to encourage entry to the Healthy Working Wales Corporate Health Standard and Small Workplace Health Award. (March 2015)</p> <p>iii) WG to hold employment engagement events to include substance misuse (February 2013 -</p>	<ul style="list-style-type: none"> • Annual APB Monitoring visit by SMARTs • Number achieving Corporate Health Standards and Small Workplace Health Award. • Number of employers supported through the ESF funded ESS project. • Number of work health programme delivered under the ESF funded ESS project.

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		<p>South Wales and May 2013 - North Wales)</p> <p>iv) WG to monitor the performance of providers on the ESF funded Employer Support Service (ESS) to support Employers in dealing with substance misuse issues. (Project is operational until end September 2013)</p> <p>v) WG to develop a proposal for the next round of ESF funding on how to maintain people with substance misuses issues in the workplace. (March 2014)</p>	

Key Aim 2: Support for substance misusers to improve their health and aid and maintain recovery

Key Actions	How we will do it and when		How we will know
	Planning and Commissioning	Improvement Approach / Training and Development	Performance Measurement
Outcome 3. Reduce the harms associated with substance misuse to the people of Wales			
<p>3.1 Reduce the number of substance misuse related deaths and non fatal overdoses / alcohol poisonings in Wales.</p> <p>NOTE: This also contributes to outcome 11</p>	<p>i) WG and PHW to review the current Drug Related Death system and its delivery mechanisms and make recommendations for future delivery. (March 2013)</p> <p>ii) WG and WAST to implement Naloxone take home pilot projects for Paramedics and A & E departments and investigate the rolling out of Naloxone in custody suites. (March 2013)</p> <p>iii) WG to ensure the retention of the Drink Drive Rehabilitation scheme in Wales. (March 2015)</p>	<p>iv) PHW and WG to develop a process to undertake reviews of alcohol related deaths. (September 2013)</p>	<ul style="list-style-type: none"> • Reduction in the number of Substance Misuse Related Deaths. • Decrease in hospital admissions for poisoning with drugs • Decrease numbers of alcohol poisoning presenting at A&E • % of offenders being referred to the Drink Drive Rehabilitation Scheme
<p>3.2 Reduce the transmission of Blood Borne Viruses within the substance misuse population in line with the</p>	<p>i) Key partners to work to increase numbers of substance misuse clients who are referred from a Tier 2 service to appropriate BBV</p>	<p>iii) Key partners to ensure that all relevant staff receive training on the prevention, diagnosis and treatment of blood borne viruses. (September 2013)</p>	<ul style="list-style-type: none"> • Increase in numbers referred to BBV services from Tier 2 services. • Increase in numbers receiving testing / vaccination from Tier 3 services.

Key Actions	How we will do it and when		How we will know
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Blood Borne Viral Hepatitis Action Plan 2010/15 NOTE: This also contributes to outcomes 1 and 11.	services. (Ongoing) ii) Key partners to work to increase numbers of substance misuse clients who are tested / vaccinated by tier 3 service providers. (Ongoing)		
3.3 Ensure availability of pharmacy based services. NOTE: This also contributes to outcome 9.	i) WG and PHW to implement the use of the harm reduction database within pharmacies who deliver substance misuse services (June 2013 and thereafter quarterly review)	ii) WG to implement standardised national specification for community pharmacy needle and syringe exchange programmes and supervised consumption schemes (March 2014 and thereafter review)	<ul style="list-style-type: none"> • % of pharmacies who deliver substance misuse services and use the harm reduction database • % of pharmacies who deliver substance misuse services that have national specification in place
Outcome 4. Individuals and communities in Wales are effectively engaged in the planning and delivery of their local substance misuse services.			
4.1 Encourage service user engagement in the planning and delivery of services. NOTE: This also contributes to outcome 12.	i) Each APB to undertake a mapping exercise to scope out the mechanisms in place within their region to engage with adult service users and children and young people. (October 2013) ii) Each APB to develop and implement a service user strategy within their region (October 2013)	iii) WG to refresh the Service User Involvement Framework (June 2013) iv) AWSUM to hold a national service user conference to facilitate the sharing of best practice, (Annually)	<ul style="list-style-type: none"> • Annual APB Monitoring visit by SMARTs
Outcome 5. Evidence based interventions are delivered as early as possible and access to psychological therapies is improved across the care pathway for people of all ages			

Key Actions	How we will do it and when		How we will know
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<p>5.1 Ensure appropriate referrals are made to substance misuse services from primary and secondary care services and other relevant professionals.</p> <p>NOTE: This also contributes to outcomes 7 and 11.</p>	<p>i) PHW and WG to expand the brief intervention programme for primary and secondary care and other relevant professionals in relation to substance misuse. (Ongoing)</p> <p>ii) PHW and WG to review training and development of screening and alcohol brief interventions in secondary care. (Ongoing)</p> <p>lii) WG to investigate the role, function and suitability of alcohol specialist nurses in A&E Departments (March 2015)</p>	<p>iv) WG to develop protocol within emergency care settings to ensure effective access to services (March 2013)</p> <p>v) PHW to continue to deliver the brief intervention training. (Ongoing)</p>	<ul style="list-style-type: none"> • Number of promotional awareness training sessions delivered. • Number of training programmes delivered • Number of Brief Intervention training programmes delivered to secondary care organisations
<p>5.2 Ensure substance misuse co-occurring with mental health problems is managed effectively.</p> <p>NOTE: This also contributes to outcomes 7 and 9.</p>	<p>i) Each APB and Local Mental Health Partnership Board (LMHPB) to have in place clear protocols and integrated pathways between mental health and substance misuse services in line with the Service Framework 'Meeting the Needs of People with a Co-occurring Substance Misuse and Mental Health Problems.' (March 2013)</p>	<p>iv) LMHPBs / APBs to work to ensure relevant staff are trained to recognise and respond to people with co-morbid substance misuse and mental health problems and have a clear understanding of protocols and integrated care pathways in place. (September 2013)</p>	<ul style="list-style-type: none"> • Number of LMHPB / APB areas with a clear and functioning protocol and integrated pathway in place for co-morbid disorders. • % of clients who have a co-occurring issue referred to appropriate substance misuse and / or mental health services • Service user feedback from local audits. • Number of Young onset Dementia services in Wales which have operational policies and pathways in place that allows people with alcoholic dementia to access their

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	ii) LMPHB's/APBs to consider prevalence of alcohol related dementia (including Korsakoffs) and improve access to relevant support services. (March 2014) iii) Alcohol Concern & Cardiff University to develop recommendations in relation to Alcohol Related Brain Damage (TBC)		services on an equitable basis. <ul style="list-style-type: none"> • % of relevant staff trained to identify the specific care and treatment needs of people with co-occurring substance misuse problems.
5.3 Ensure access to substance misuse services for older people aged over 50 NOTE: This also contributes to outcomes 1 and 11.	i) WG to develop and disseminate Older Persons Care Pathway to stakeholders. (March 2013) ii) Key partners to raise awareness of alcohol misuse amongst older people with professionals working with this client group. (Ongoing)	iii) Key partners to improve co-ordination and joint working between local older people's services and alcohol treatment services. (Ongoing) iv) WG to review whether current unit guidance for the general population is appropriate to all age groups in Wales (and the UK as a whole) with a view to developing specific guidance for older people. (March 2014)	<ul style="list-style-type: none"> • Inclusion of alcohol in over 50's online health checks • % who report drinking above recommended guidelines (age brackets 55-64, 65-74, 75+)

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<p>5.4 Ensure clients who are pregnant receive support in respect to their substance misuse.</p> <p>NOTE: This also contributes to outcome 1</p>	<p>i) Each APB to develop local protocols to identify individuals who may be at risk. (October 2013)</p>	<p>ii) LHBS to ensure alcohol consumption is discussed in the initial assessment and if necessary a written plan to reduce alcohol intake is agreed. (Ongoing)</p>	<ul style="list-style-type: none"> • % mothers who misuse substances during pregnancy • % of mothers who drink 5 units of alcohol or more a week during pregnancy
<p>Outcome 6.Enabling people to become less dependent on treatment services through utilising a recovery orientated approach</p>			
<p>6.1 Increase the availability of recovery orientated substance misuse services maximising reintegration into mainstream society</p> <p>NOTE: This also contributes to outcome 12.</p>	<p>i) WG and APoSM to develop a substance misuse treatment framework (SMTF) providing guidance for delivery of a recovery orientated system. (March 2013).</p> <p>ii) Each APB to embed guidance into their commissioning process. (March 2014)</p>	<p>iii) WG and APoSM to deliver a national training on implementing the SMTF for service to providers / commissioners (June 2013)</p>	<ul style="list-style-type: none"> • Annual APB monitoring visit by SMARTs
<p>6.2 Increase opportunities for clients to support themselves in their recovery</p>	<p>i) Each APB to map current availability of self support / mutual aid services within their area. (April 2013)</p> <p>ii) Each APB to identify opportunities for the further development of self support / mutual aid services. (October 2013)</p>	<p>iii) Each APB to promote the use of these services via their mechanisms. (Ongoing)</p>	<ul style="list-style-type: none"> • Annual APB monitoring visit by SMARTs
<p>6.3 Increase clients</p>	<p>i) WG to ensure the delivery</p>	<p>iii) WG to develop a business case</p>	<ul style="list-style-type: none"> • Number of individuals that participate in the ESF Peer

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access to employment / training opportunities	of the ESF Peer Mentor project in line with WEFO requirements. (Project runs until end September 2013) ii) WG to evaluate the effectiveness of the Peer Mentoring project. (December 2013)	for a Peer Mentoring Service post September 2013. (March 2013) iv) WG to develop a proposal for the next round of ESF funding on how to support people with substance misuses issues into the workplace. (March 2014)	Mentoring Project. <ul style="list-style-type: none"> Number of individuals participating in the ESF Peer Mentoring Project that achieve paid employment Number of individuals participating in the ESF Peer Mentoring Project that enter further learning.
Outcome 7. Service providers are working together to ensure an integrated approach to delivery			
7.1 Improve the service ability for dealing with veterans who have a substance misuse issue. NOTE: This also contributes to outcome 9.	i) WG to develop care pathways for veterans to access substance misuse services. (March 2013)	ii) APBs to work with armed forces personnel to raise awareness of substance misuse services available and explore Alcohol Brief Interventions Training for military medical, nursing and other relevant staff. (March 2014) iii) APBs to work with substance misuse and mental health providers to ensure veterans have timely access to substance misuse treatment (March 2014) iv) APBs to work with Health Board Champions to improve GP knowledge of veteran's issues. (March 2014)	<ul style="list-style-type: none"> Increase % of veterans who access substance misuse services within KPI target
7.2 Ensure that an appropriate range of substance misuse	i) WG to produce a transition plan which includes a robust business case for PCCs on	iii) Key partners to strengthen alignment between DIP and offender management to assist in	<ul style="list-style-type: none"> Number of Welsh Prisons delivering IDTS.

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<p>services are available for substance misuse offenders.</p> <p>NOTE: This also contributes to outcomes 1 and 5.</p>	<p>the appropriate continuation of DIP services. (December 2012)</p> <p>ii) WG and NOMS to work with LHBs to implement Integrated Drug Treatment Systems (IDTS) within the Public Sector Prisons in Wales (March 2015)</p>	<p>the delivery of more integrated service. (Ongoing)</p> <p>iv) WG and NOMS to review joint working protocols between the prison estate and substance misuse services. (March 2013)</p>	<ul style="list-style-type: none"> Number of APB areas who have Integrated Offender Management (IOM) systems in place.
<p>7.3 Improve the identification of victims and perpetrators of domestic abuse which require support for substance misuse issues</p> <p>NOTE: This also contributes to outcome 5.</p>	<p>i) WG to ensure there are effective working protocols between services including care pathways, referral options and eligibility criteria. (March 2013)</p>		<ul style="list-style-type: none"> Number of APB areas whom have protocol in place. Number of DIP staff undertaking Domestic Abuse awareness training
<p>7.4 Improve access to substance misuse services for those that are engaged in sex work.</p>	<p>i) WG to work with APBs to ensure that there are effective working protocols between specialist treatment and agencies that support sex workers (Ongoing)</p>		<ul style="list-style-type: none"> Number of APB areas whom have protocol in place.
<p>7.5 Ensure that there is appropriate transition between child and adult drug and alcohol services.</p> <p>NOTE: This also contributes to outcome 5.</p>	<p>i) Each APB to undertake a mapping exercise to scope out transition mechanisms between child and adult services. (March 2013)</p> <p>i) Each APB to develop and implement a plan within their</p>		<ul style="list-style-type: none"> Number of APB areas whom have a transition protocol in place.

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	region to address any gaps in service in relation to the transition between child and adult drug and alcohol services. (October 2013)		
7.6 Review access and quality of Tier 4 services to improve client outcomes NOTE: This also contributes to outcome 5.	i) WG to conduct a risk assessment on the financial stability of Tier 4 Providers and work with the APBs and Providers to develop a range of mitigating actions. (June 2013)	ii) APBs and Providers to consider and implement the recommendations of the WG review of Tier 4 referral, assessment and commissioning processes. (December 2013)	<ul style="list-style-type: none"> Increased % of those that exit Tier 4 services do so with a positive closure reason.

Key Aim 3: Supporting and protecting families

Key Actions	How we will do it and when		How we will know
	Planning and Commissioning	Improvement Approach / Training and Development	Performance Measurement
Outcome 8. Families and carers of substance misusers access timely and appropriate support.			
8.1 Improve access to family support services for those identified as in need	i) WG to ensure that Phase 3 of the Integrated Family Support Service (IFSS) is rolled out across the Western Bay area. (January 2012)	iii) WG to undertake an evaluation of the effectiveness of Phase 1 of the IFSS. October 2012 and June 2013. Final report October 2014.	<ul style="list-style-type: none"> Phase 3 / 4 of IFSS operational % of children classified as in need / looked after for whom parental substance misuse was recorded as a factor
	ii) WG to ensure that Phase 4 of the IFSS is rolled out across the remainder of Wales. (March 2014)		
	i) WG to consider the findings of the Strengthening Families Programme evaluation and the implications for the continuation of programme. (April 2014)	ii) WG to work with APB partners to embed programmes such as team around the family and Strengthening Families Programme as appropriate. (Ongoing)	<ul style="list-style-type: none"> Number of families supported by scheme and % of those complete with a positive reason
8.2 Improve access to support services for families and carers of substance misusers through implementation of the Carers (Wales) Measure 2010	i) Each APB to map the extent that they have fully embedded the requirements of the Carers Measure 2010 into service delivery. (December 2013)	ii) WG to review joint LA/LHB carers' strategies to ensure the needs of substance misuse carers are being addressed. (March 2013)	<ul style="list-style-type: none"> LHBs/LAs to report against baseline information, performance indicators and qualitative data through the annual reporting process A National Outcomes Framework is being developed to gauge the benefits realised for carers

Key Actions	How we will do it and when		How we will know
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<p>Outcome 9. People of all ages who are affected by substance misuse experience sustained improvement in their quality of life as a result of cross-Government commitment to all sectors working together.</p>			
<p>9.1 Reduce homelessness and help people with substance misuse problems sustain tenancies.</p> <p>NOTE: This also contributes to outcomes 1 and 3</p>	<p>i) WG to review and re-issue the Health and Homelessness Standards. (September 2013)</p> <p>ii) LHBs and Supporting People Programme Regional Collaborative Committees implement Supporting People Programme Grant Guidance, that commissioning decisions take account of substance misuse needs. (Ongoing).</p> <p>iii) Cymorth, with assistance from WG, Welsh Local Government Association (WLGA) and PHW, to lead exploration of barriers to meeting needs of homeless people with co-occurring mental health and substance misuse problems and to support promotion of good practice and share findings. (December 2013)</p>	<p>iv) WG to promote the involvement of housing services (local authority and registered social landlords) in Substance Misuse Area Planning Boards and of substance misuse representatives within the Supporting People Programme Regional Collaboration Committees. (Ongoing)</p>	<ul style="list-style-type: none"> • Review of Standards and Standards re-issued • Report from Cymorth on experiences of service users and outcome of discussions with statutory and voluntary sectors on tackling barriers
<p>9.2 To ensure that people with substance misusers (and their families / carers) have</p>	<p>i) LHB and LA staff to establish links and contacts with debt advice services to assist people in managing</p>		<ul style="list-style-type: none"> • Care and treatment plans identify finance as appropriate

Key Actions	How we will do it and when		How we will know
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<p>access to advice and support on financial matters.</p> <p>NOTE: This also contributes to outcome 3</p>	<p>their finances. Ongoing from April 2013.</p> <p>ii) WG through its Ministerial Task and Finish Group to target efforts to mitigate the negative implications of UK wide welfare reform where possible, continuing to target resources to reduce poverty. (Ongoing)</p> <p>iii) WG and APB to consider the recommendations of the Advice Services Review (June 2013)</p>		

Key Aim 4: Tackling Availability and protecting individuals and communities via enforcement activity

Key Actions	How we will do it and when		How we will know
	Planning and Commissioning	Improvement Approach / Training and Development	Performance Measurement
Outcome 10. Reduce the harms caused to individuals and communities by substance misuse related crime and anti-social behaviour.			
<p>10.1 Reduce the inappropriate availability of alcohol in Wales</p> <p>NOTE: This also contributes to outcome 1</p>	<p>i) WG to continue to press the case for stricter controls and stronger action from the UK Government in relation to the price, promotion and licensing of alcohol. (Annual review in April)</p>	<p>ii) WG to raise awareness of the current voluntary scheme for the labelling of alcoholic drinks and work with partners to improve compliance. (March 2014)</p> <p>iii) WG to provide guidance to LHBs in order to undertake their role as a responsible authority through the revised Licensing Act 2003. (September 2013)</p> <p>iv) WG to examine the feasibility of incorporating a national proof of age scheme into transport entitlement card. (September 2013)</p> <p>v) WG through Alcohol Concern to research young people experiences of purchasing alcohol, including online and phone orders. (March 2015)</p>	<ul style="list-style-type: none"> • Number of late night levy's implemented. • Number of Early Morning Restriction Orders implemented. • Number of alcohol specific hospital admissions
<p>10.2 Reduce the availability of illicit substances in Wales.</p>	<p>i) WG/Wales Probation Trust to put arrangements in place to transfer the governance of the Drug Interventions Programme from Welsh</p>	<p>iii) Key partners to work together to implement the recommendations of the National College of Policing review of the IOM Cymru Toolkit (September 2013)</p>	<ul style="list-style-type: none"> • Number of recommendations of the College of Policing review of IOM Cymru Toolkit implemented. • Information sharing protocol with Tarian implemented.

Key Actions	How we will do it and when		How we will know
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	<p>Government to the Integrated Offender Management (IOM) Cymru. (March 2013)</p> <p>ii) Police Forces to maximise partnership working with Couriers and Royal Mail to gather intelligence and disrupt criminal activity (March 2014)</p>	<p>iv) Key partners to share knowledge, learning and intelligence with Operation TARIAN. (Ongoing)</p>	<ul style="list-style-type: none"> Measuring associated Seizures, intelligence logs and arrests
<p>10.3 Reduce substance misuse related crime and disorder.</p> <p>NOTE: This also contributes to outcome 1</p>	<p>i) WG to review the night time economy framework to include responses to new and emerging drugs and changes to licensing act. (September 2013)</p> <p>ii) Key partners to promote use of third party reporting schemes through neighbourhood events and increased engagement opportunities (Ongoing)</p>	<p>iii) WG to hold a national alcohol enforcement and late night economy conference to share knowledge and best practice. (Bi-annual)</p>	<ul style="list-style-type: none"> Increased usage of third party reporting schemes

Key Aim 5: Delivering the strategy and supporting partner agencies

Key Actions	How we will do it and when		How we will know
	Planning and Commissioning	Improvement Approach / Training and Development	Performance Measurement
Outcome 11. The Substance Misuse Workforce to be appropriately trained to address substance misuse issues			
11.1 To improve the quality and access to substance misuse services across Wales	i) APBs to implement the revised workforce development plan. (March 2014)	ii) WG to promote substance misuse workforce website in respect to good practice. (Ongoing) iii) WG to continue to support access to substance misuse training (RCGP 1 and 2) for GPs. (Ongoing)	<ul style="list-style-type: none"> • Annual APB monitoring visit by SMARTs • Increased % of hits on website • Increased number of GPs accessing training.
Outcome 12. Investment in substance misuse services ensures equity of access to evidence based, safe and effective high quality services.			
12.1 Ensure a common standard of specialised substance misuse assessments in use across Wales.		i) WG to review Wales Integrated In-Depth Substance Misuse Assessment Tool (WIISMAT) to ensure its use is consistent and that it is user friendly. (March 2014)	<ul style="list-style-type: none"> • Future HIW reviews
12.2 Continuously improve the quality of and access to substance misuse services across Wales. NOTE: This also contributes to outcomes 5 and 7.	i) WG and key partners to implement recommendations of recent HIW report (Are they meeting the needs of service users and their families) (March 2014) ii) WG to refresh Commissioning Framework Guidance (September 2013)	iii) Each APB to implement their core standards action plan. (September 2013) iv) WG / HIW explore opportunities to embed core standards within day to day practice. (December 2013)	<ul style="list-style-type: none"> • Annual APB monitoring visit by SMARTs • Increase % who access substance misuse services within KPI target
12.3 Ensure that substance misuse services across Wales are able to	i) WG to publish annual statistical report of substance misuse in Wales. (Annually in October)	v) WG to develop auditable compliance documentation for Welsh National Database. (June 2013)	<ul style="list-style-type: none"> • Publication of monthly compliance reports in respect to national database • Refresher training undertaken across Wales (1 South and

Key Actions	How we will do it and when		How we will know
	Planning and Commissioning	Improvement Approach / Training and Development	Performance Measurement
address emerging trends by considering the evidence base	<p>ii) PHW to publish an annual profile of drug and alcohol data (to include morbidity and mortality data) (Annually in October)</p> <p>iii) WG to establish a substance misuse research network and an annual research symposium. (September 2013)</p> <p>iv) PHW to publish Annual prevalence estimate of problematic drug use. (Annually in October)</p>	<p>vi) WG to develop training programme for use of the Welsh National Database and the implementation of the new KPIs. (September 2013)</p> <p>vii) APoSM to review and advise on continued emerging finding from the RIOTT and how to optimise conventional oral treatment by using RIOTT Evidence. (September 2013)</p> <p>viii) PHW and WG to introduce enhancements to the harm reduction database in order to ensure continuing improvements in evidence base of decision making (April 2013)</p> <p>ix) The NHS will improve compliance with the 'alcohol related attendance' Emergency Department Data Set (EDDS) clinical code to inform a greater understanding of the prevalence of alcohol issues at Emergency Departments (September 2013)</p>	<p>1 North session undertaken annually)</p> <ul style="list-style-type: none"> Increased compliance in respect to EDDS
12.4 Increase the ability of substance misuse services in Wales to demonstrate the	<p>i) WG to develop an outcome measurement tool to measure the impact of substance misuse treatment in under 18s. (March 2014)</p>	<p>ii) Each APB to develop regional outcome based commissioning plans ensuring the needs of all vulnerable groups are considered. (October 2013)</p>	<ul style="list-style-type: none"> Annual APB monitoring visit by SMARTs

Key Actions	How we will do it and when		How we will know
	Planning and Commissioning	Improvement Approach / Training and Development	Performance Measurement
impact of their service.			

GLOSSARY OF TERMS

ACPO	Association of Chief Police Officers
APB	Area Planning Boards
APoSM	Advisory Panel on Substance Misuse
AWSCLP	All Wales School Core Liaison Programme
AWSUM	All Wales Service User Movement
C.A.L.L	Community Advice and Listening Line
CAMHS	Child and Adolescents Mental Health Services
CMHTs	Community Mental Health Teams
CSSIW	Care and Social Services Inspectorate Wales
DIP	Drug Intervention Programme
ESF	European Social Fund
ESS	Employer Support Service
FE	Further Education
GP	General Practitioner
HE	Higher Education
HIW	Health Inspectorate Wales
IDTS	Integrated Drug Treatment Systems
IOM	Integrated Offender Management
IFSS	Integrated Family Support Services
KPI	Key Performance Indicators
LA	Local Authority
LHB	Local Health Board
LMHPB	Local Mental Health Partnership Board
NLIAH	National Leadership and Innovation Agency for Healthcare (note possible establishment of successor body)
NOMS	National Offender Management Service
NQA	National Quality Award
OTC	Over the Counter
PCC	Police and Crime Commissioners
PHW	Public Health Wales
POMs	Prescription Only Medicines
PTSD	Post Traumatic Stress Disorder
RIOTT	Randomised Injectable Opioid Treatment Trial
SMART	Substance Misuse Advisory Regional Team

SSIW	Social Services Inspectorate Wales
WAST	Welsh Ambulance Service Trust
WG	Welsh Government
WIISMAT	Wales Integrated In-Depth Substance Misuse Assessment Tool
WLGA	Welsh Local Government Association
WNHSS	Welsh Network of Healthy School Schemes
YJB	Youth Justice Board
YOT	Youth Offending Team